

## **\*\*Psychic R Us LTD - Privacy Policy\*\***

At Psychic R Us LTD, we firmly prioritize the privacy and security of everyone who interacts with our website. Our commitment to maintaining a robust and transparent privacy policy is unwavering, and we encourage you to review it periodically, as updates will occur.

### **\*\*Cookies\*\***

A cookie is a small file that requests permission to be placed on a computer's hard drive. Upon acceptance, the file is added, enabling us to analyse web traffic or notify users when they visit a specific site. Cookies empower our web applications to respond to individual needs, preferences, and interests by efficiently gathering and retaining relevant information.

Our website utilizes third-party functionalities that include sharing buttons for platforms like Facebook and Instagram, which rely on cookies. Be aware that the privacy implications associated with these cookies will vary across social networks based on your established privacy settings.

We actively use traffic log cookies to identify page access, which undeniably aids in analysing webpage traffic. This information is strictly for statistical analysis and is promptly removed from our system thereafter.

In conclusion, cookies significantly enhance our ability to deliver an improved website experience. They allow us to monitor which pages serve you best. Importantly, a cookie does not grant us access to your computer or any personal information beyond what you choose to share.

You have the option to accept or decline cookies. While most web browsers automatically accept cookies, you can modify your browser settings to decline them. However, declining cookies may limit your ability to fully utilize our website.

## **\*\*Data Protection\*\***

We take your data security extremely seriously. All personal data received is treated with the utmost confidentiality in accordance with the Data Protection Act, any subsequent replacing legislation, and the General Data Protection Regulation (EU) 2016/679 (GDPR). You can trust that we will never disclose your information to any third party.

To secure and protect the information we collect online, we have implemented rigorous physical, electronic, and managerial measures. In the event of a security breach affecting your data, we pledge to promptly report such occurrences.

## **\*\*Methods of Information Collection\*\***

- We collect data about users visiting our website.
- We gather location data.
- We track traffic data.
- We collect supplementary communication information, including details from our personal website.

## **\*\*Third-Party Links\*\***

Our website contains links to various external platforms, plugins, and websites. Be advised that Psychic R Us LTD does not control these external sites and will not take responsibility for their collection or sharing of personal data. Any information you provide to these third-party sites is governed by their respective privacy policies, and it is crucial to review these policies before engaging with their services.

Financial transactions related to our website and services will be managed by our payment service providers. We will share transaction data with these providers solely as necessary for processing payments, issuing refunds, and addressing complaints or queries related to those transactions. If you need additional information regarding our payment providers, do not hesitate to contact us.

## **\*\*Email Communications\*\***

Users who register for online services will communicate with us via email. Subscribers to our email newsletter service can unsubscribe at any time by clicking the 'unsubscribe' link located at the bottom of our newsletters. Upon unsubscribing, your information will be immediately removed from our database. We send a confirmation email when you complete a sign-up form; your subscription to our mailing list will only be activated once you click the confirmation link in that email.

#### **\*\*Complaints Procedure\*\***

To submit a complaint, contact us at [enquiries@psychicrus.com](mailto:enquiries@psychicrus.com) with a clear explanation of your concern and your details. This allows us to respond effectively and efficiently. Our team will address complaints during office hours. Submissions after hours will be handled the next business day. Our office hours are Monday to Friday, 10 AM to 3 PM. We value your concerns and take them seriously.